Experienced teachers’ informal workplace learning

a discussion of research methods
Overview of presentation

- Introduction of the larger research project

- Two related studies of experienced secondary school teachers’ informal workplace learning in the Netherlands

- Implications for research in distance education
Acknowledgements

- Research project of 5 universities in the Netherlands, 2003–2007, funded by the Netherlands Organization of Scientific Research (Dutch equivalent of tri-council Canada)
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Purpose of the larger project

- To combine insights from cognitive approaches to learning with insights from theories of learning in organizations
- To develop a conceptual model of teachers’ learning in the workplace
- To learn from each other in collaboration
Definition of learning

Based on notion of learning as an active process that results in a change of behaviour or capacity for behaviour (Shuell, 1986; 1990)

Teacher learning is: “engaging in activities that lead to a change in cognition and/or teaching behaviour”.
debate over the term “informal learning”

Some say formal and informal learning are different in nature

Others distinguish learning in a formal or informal context

(Colley, Hodkinson & Malcolm, 1998; Straka, 2004; Eraut, 2004; Billett, 2002)
Informal workplace learning

For the purpose of our own study, we define informal learning by its context

“learning that is not systematically supported by any program explicitly organized to foster teacher learning”
Workplace learning activities

- Two strands of research on workplace learning activities:
  - self-reported activities (Kwakman, 2003; Lohman & Woolf, 2001) such as: collaborating, learning by doing, scanning resources.
    \[\Rightarrow\] action level of activities
  - mental learning activities (Vermunt & Verloop, 1999) such as: analysing, critically diagnosing, comparing, evaluating.
    \[\Rightarrow\] mental level of activities
Conceptual model

Action level

Mental level

Workplace learning activities

Changing cognition and/or behaviour
Methods described in literature

- Retrospective interviews on beliefs and how they change over the years
- Story-line method on development of important aspects of teaching
- Written questionnaires on the development of expertise
Results of these studies

- Teachers change and learn most in the beginning of their teaching career
- Learning occurs through key experiences
- Learning takes place gradually
Some drawbacks of using self-reports

- Retrospectively teachers only remember key experiences
- Memory may be selective and coloured
- Learning might take place implicitly
Aim: providing empirical underpinnings for a theoretical categorization of teachers’ learning activities during teaching on three levels distinguished by Eraut (2004).

- Deliberative learning: intentional and conscious
- Reactive learning: unintentional and conscious
- Implicit learning: unintentional, beyond learners awareness
Case study: studying teacher learning as it takes place

Underlying assumptions:

- Learning takes place through engagement in activities

- These activities have an action level as well as a mental level, the mental level involves emotion, motivation and cognition

- Teachers can be more or less consciously aware of the activities they are engaged in
Case study of 4 cases

- Following 4 experienced teachers, by video-taping their lessons

- Each teacher 6 lessons during one year, while teaching same group of students

Focus:

- Teacher activities fostering Active and Self-regulated Learning of students (ASL)
- Focus on a major concern of the teacher, an issue the teacher wants to improve
Data collection

- 1x Concern interview
- Video-recording of 6 lessons per teacher
- After each lesson: selection of 4 concern related situations per lesson
- Interview after the lesson, about those four fragments, attention for feelings, needs and thoughts
Data analysis

- First interpretation of the data (see example next slide)
- Formulating tentative codes for activities
- Categorizing activities into deliberative, reactive and implicit
- Within and cross case comparisons of activities
### Table 2.2
*Illustration of data of one situation in the case of Nicole*

<table>
<thead>
<tr>
<th>Example of part of the description of situation and Nicole’s behavior</th>
<th>Example of interview data regarding this situation</th>
<th>Example of initial comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Four students sit together in a group. The girl at the left asks a question. Nicole starts reading the assignment the girls are working on. The girl at the right starts answering the question. The girls have a discussion.</td>
<td>When they ask a question I have to quickly read those pieces of text and anticipate their question, which is rather difficult. Those two are working on the same question, so when I noticed that the other girl already had a standpoint towards the question, then I tried to get that out of her, because then I do not have to think myself, and in the meantime I can make up my mind, then I can calmly read the question […] When I walked away from these girls I felt content that these students started discussing without my intervention.</td>
<td>This situation is related to Nicole’s concern because even though she did not intend the students to discuss together and do the thinking, this is what happened, as Nicole felt the need to read the assignment first for her own orientation. The fact that the students started their discussion on their own accord gives her a pleasant feeling.</td>
</tr>
</tbody>
</table>
Activities in deliberative learning

- planning

- practicing
  - Re-enforcing what works
  - Experimenting
  - Trying out new behaviour
    - Self-control: emotion, motivation and behaviour

- seeking explicit student feedback
Becoming aware as such
Becoming aware and changing course of action
Becoming aware and reframing

These activities are usually followed by deliberative learning activities
Activities in implicit learning

- Implicit acquisition and strengthening of beliefs
- Inhibiting role of tacit beliefs, feelings and behavioural tendencies
In learning during and from teaching it is important to address teachers’ emotions and needs in addition to thoughts and behaviours.

Experienced teachers do not generally consider themselves as learners and are therefore not alert in picking up clues from the environment to learn from.
Second study

- Same conceptual framework

- Aim: to explore how teachers’ informal learning activities can be related to teachers’ change in beliefs and behaviour.

- Longitudinal study

- 32 experienced teachers
Research questions:

- What activities did the teachers report to have learned from during this year?
- Did the teachers’ beliefs and behavior regarding active and self-regulated student learning change in the year 2004–2005? And if so, how?
- To what extent can the activities reported by the teachers be related to their changes in beliefs and behavior?
Method

- 32 teachers who are not systematically supported in their learning were followed for 14 months.

- Two identical measurements of teachers’ beliefs and behavior regarding active and self-regulated student learning and how to promote this at the start and end of this period.

- Each teacher sent 6 learning experience reports regarding ASL, with six weeks intervals in between each report.
Study 2

Qcon. = questionnaire on teachers’ conceptions regarding ASL
Qbeh. = student questionnaire on teaching behavior
LER   = learning experience reports regarding ASL by email

School Year 2004–2005

Qcon. N=32
Qbeh. N=716

LER N=32
1
LER N=32
2
LER N=32
3
LER N=32
4
LER N=32
5
LER N=32
6

2005–2006

Qcon. N=32
Qbeh. N=721

Qcon. = questionnaire on teachers’ conceptions regarding ASL
Qbeh. = student questionnaire on teaching behavior
LER     = learning experience reports regarding ASL by email
Teachers’ individual change scores were assessed by means of a statistical procedure (Reliable Change Index, Jacobson & Truax, 1991).

Teachers’ learning activities were analysed by one researcher, with the aid of a collaboratively developed analytical framework based on literature and previous studies.
Framework for the study of learning activities

1. Experimenting
2. Considering one’s own teaching approach
3. Experiencing friction
4. Struggling with behavioral tendencies
5. Getting ideas from others

Each of these five activities may involve:

Action-oriented mental activities and/or Meaning-oriented mental activities
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<td>7</td>
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<td>Did not change</td>
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<td>Became less ASL oriented</td>
<td>4</td>
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## Results

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## Results activities and changes in beliefs

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<td>5,4</td>
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<td>4,4</td>
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<td>4,1</td>
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*Significant differences in frequencies between groups, p<.05*
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*Significant differences in frequencies between groups, p<.05*
Results activities and changes in behaviour

- Relationship between activities and changes in behaviour less straightforward

- Some indication that experimenting involving meaning-oriented reflection can be related to a change towards more ASL oriented behaviour.
Teachers differ in the way they learn informally in the workplace

Those teachers who became more ASL oriented in their beliefs reported most often:
- Learning activities with a focus on new practices
- Meaning–oriented mental activities
Discussion

How can the research methods discussed be used in studies on distance education?
References used in this presentation

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